



**IMPORTANT NOTICE: 911 SERVICE CHARGE DECREASES TO FIFTY-FIVE CENTS (55¢)**

On February 24, 2023, the North Carolina 911 Board voted to decrease the 911 service charge for prepaid wireless telecommunications service charge by \$0.10. Effective July 1, 2023, the 911 service charge for prepaid wireless telecommunications service will decrease from \$0.65 to \$0.55.

|  |
|--|
| <b>911 Service Charge Effective July 1, 2023</b> |
| \$0.55   |

The new rate applies to each retail purchase of prepaid wireless telecommunications service occurring in this State on or after July 1, 2023. The 911 service charge for prepaid wireless telecommunications service is in addition to the sales tax imposed on the sale or recharge of prepaid telephone calling service.

**Assistance**

After August 1, 2023, a revised Form E-500L, 911 Service Charge Prepaid Wireless Telecommunications Return, will be available on the Department's website or by calling the Department's Forms Line at 1-877-252-3052 (toll-free).