

## NC Department of Revenue Facts & Figures

# Departmental Employees FY 2019-20	1,462
\$ Department of Revenue Certified Budget FY 2019-20	\$165.5 million
\$ Gross Collections FY 2018-19	\$33.0 billion
\$ Average Daily Deposit FY 2018-19	\$131.9 million
# Pieces of Mail (Incoming) FY 2018-19	4,186,563
# Pieces of Mail (Outgoing) FY 2018-19	8,814,460
# Tax Returns Processed FY 2018-19	11,323,904
# Tax Payments Processed FY 2018-19	10,109,429
\$ Refunds (all tax schedules) FY 2018-19	\$2.3 billion
# Refunds (all tax schedules) FY 2018-19	2,811,378
\$ Refunds (Individual Income) FY 2018-19	\$1.2 billion
# Refunds (Individual Income) FY 2018-19	2,717,162
\$ Refunds (Individual Income) Direct Deposited FY 2018-19	\$705.2 million
# Refunds (Individual Income) Direct Deposited FY 2018-19	1,875,194
\$ Distributions/Transfers to Local Governments/State Agencies FY 2018-19	\$4.7 billion
# Individual Income Returns Filed Electronically FY 2018-19	4,450,294
# Non-Individual Income Returns Filed Electronically FY 2018-19	4,713,258
# Returns Filed by Paper Return (All Tax Schedules) FY 2018-19	2,160,352
\$ Gross EFT Collections FY 2018-19	\$27.6 billion