

WHERE'S MY REFUND?



THE REFUND PROCESS



File your return

You send your NC tax return to NCDOR.



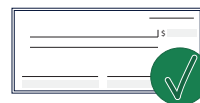
Prepare for processing

Once we receive your return, we'll prepare it for processing.



Processing your return

If we don't need additional information, we'll begin processing your return.



Refund approved

If we don't find any problems, your refund will be approved. If we need to adjust your return, it may delay your refund.



Refund mailed

Your return is now processed. We'll put your refund in the mail or deposit it in your bank account.

Your refund could be delayed for any of the following reasons:



Your return was missing information or incomplete.

(your signature, ID numbers, incorrect form types etc.)



We made an adjustment to your return.



You filed your return without a W-2 or other supporting documents.



We need to review your return further.

Filing tips for next year:



Keep a copy of all your tax records - including your return. You may need them later.



Don't file before you receive all your W-2s and other required information.



Review your return for errors before sending it.



File early and file online, if you can.